

abi ATTACHMENTS

AttachMatch™ Guarantee

TERMS & CONDITIONS

The ABI Attachments AttachMatch™ Guarantee provides the original purchaser with 30-days from the date of delivery to ensure the attachments on a certified order matches the purchaser's current and disclosed usage application(s), work requirements, and vehicle capabilities. If it does not match, ABI Attachments will issue a full refund of the purchase price, plus original freight charges, upon the return of all complete undamaged products to ABI Attachments. For an order to be AttachMatch certified, and therefore eligible for this guarantee, the AttachMatch Guarantee line item must be listed on the original order. The purchaser is responsible to fully disclose their current usage application(s), work requirements, and the vehicle model(s) that will be used with the attachment(s) on a particular order, at the time of ordering. ABI Attachments does not guarantee any change in usage application, work requirements, or vehicle specifications after the order has been shipped.

Return freight charges are handled differently depending upon if AttachMatch or AttachMatch PLUS are listed on the order.

If AttachMatch: Freight charges associated with returning the following products back to ABI Attachments will be the responsibility of the purchaser. Products Covered: ABI DragMaster, ABI SpeedMaster, ABI Revolution, ABI Water Trailers, Large Manure Spreaders (85, 125, 185 cuft).

If AttachMatch PLUS: Freight charges associated with returning the following products back to ABI Attachments will be paid by ABI Attachments. Products Covered: TR3 Rake models, TR3e models, Arena Rascal models, Gravel Rascal models, Infield Rascal models, SR3, SR1, Mini SR, Gravel Grader, Infield Grader, Compact Manure Spreaders (25, 50, 65 cuft), Command Seeder, Broadcast Spreaders models, Cultipackers, Chain Harrows, Rebel Trailer, Workman XL Trailer, & ABI Land Plane

Before awarding a return authorization, ABI reserves the right to discuss proper setup and use of the product with the purchaser or operator to ensure the equipment is being used as intended, which may require photographs of setup and use. The return authorization, for a money-back guarantee, will be awarded only after a proper setup and use have been achieved, and the product does not perform as described in ABI created marketing materials.

In the event of a return, the purchaser must adequately prepare the product for shipment and be available to assist in loading the freight truck that will be scheduled to pick up the product(s). Proper preparation for shipment will include safely placing and securing the product(s) to the same or similar shipping pallet or crate for which the product initially arrived. The purchaser is also required to load the freight truck in the same manner required to offload the original delivery.

After speaking with an ABI customer service representative that has approved the return, the original purchaser will be provided with a return authorization notice. For the return to be valid, the original purchaser must ensure the product(s) is available to be picked up by ABI or its assigned freight carrier within 14 days from the issue of the return authorization notification. The refund will be issued back to the original payment method within 30 days of ABI Attachments receiving the returned product(s).

This conditional money-back guarantee is only valid in the contiguous 48 United States & Canada. It excludes Hawaii, Alaska, any island, any peninsula, remote access locations, and other international locations. It also excludes dealer orders, products purchased from a dealer, products bought used, and parts orders. It is not transferable and does not cover items that have been modified or damaged by abuse, usage not in accordance with product instructions, improper care, or improper maintenance.

If the purchaser does not meet the requirements of this money-back guarantee, then ABI's standard 30 return policy will apply. ABI's Standard 30-Day Return Policy: ABI will consider a refund on returns initiated within thirty (30) days of delivery of UNUSED products. ABI encourages customers to use caution when placing an order, as once shipped, the item may only be returned or exchanged if ABI expressly consents. Refunds are for the product's purchase price only; shipping and handling charges are not refundable. The customer is responsible for all shipping expenses associated with the transaction; these expenses include those incurred to deliver the product to the customer by ABI and shipping expenses incurred to return the product to ABI from the customer. If the product(s) has been used or otherwise reduced in resale value, up to a twenty-five percent (25%) restocking fee may be applied to items returned. If the customer utilized financing or otherwise has not paid ABI monies sufficient enough to cover the aforementioned expenses, the customer will be asked to pay these expenses before a return will be issued. When the purchaser receives the product(s), please keep the shipping pallet and packing material, as it will be required to return the product. Refunds are not made until all products are returned to ABI's possession. The customer shall not be responsible for damage caused by the shipping company delivering the product, provided such damage is noted on the delivery receipt at the time of delivery, or the shipment is refused. Applicable warranties cover defects in material and workmanship. ABI retains the exclusive and sole right to determine if an item is eligible for a return, exchange, or cancellation once shipped. ABI must approve in writing to obtain a return, refund, or exchange.